

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

DAVID JOHN FORD et al.

Serial No.: 10/064,962

Filed: September 4, 2002

Group Art Unit: 3689

Examiner: Gerardo Araque Jr.

For: ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS

Attorney Docket No.: 81046134 (FMC 1438 PUS)

**NOTICE OF APPEAL UNDER 37 C.F.R. § 41.31**

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Commissioner for Patents  
U.S. Patent & Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the decision of the Examiner dated March 24, 2010 in the above-identified patent application.

Applicant previously paid the Appeal fee on September 21, 2007. Applicant paid the additional \$40.00 on March 6, 2009. Therefore, no fees are due at this time.

Respectfully submitted,

**DAVID JOHN FORD et al.**

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Date: August 12, 2010  
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